

End-User License Agreement

Kerovento

Effective date	August 1, 2026
Version	4.0
Applies to	Kerovento, an internal web application
Licensor	Supastrip Inc., Virginia, USA

This End-User License Agreement (this “Agreement”) governs access to and use of Kerovento (the “Application”), a financial, operational, and workforce management, analytics, and reporting application made available to authorized personnel by Supastrip Inc. (“Supastrip,” “we,” “us,” or “our”). The Application is developed and provided by Zintra LLC (“Zintra”), a Florida limited liability company, and is licensed to Supastrip under a separate agreement between Supastrip and Zintra. This Agreement governs only the relationship between Supastrip and its Authorized Users; it does not vary that separate agreement.

The Application is provided by Zintra LLC, 3651 Percival Ave, Miami, FL 33133, United States (info@zintra.de). Authorized Users should direct all questions about this Agreement and about the Application to Supastrip, not to Zintra.

The Application is provided for Supastrip’s own internal business use and for use by authorized personnel of Supastrip Inc. and its affiliated entities (“Authorized Users”). It is not offered, licensed, or made available to the general public. By accessing or using the Application, an Authorized User accepts this Agreement. An Authorized User who does not accept this Agreement must not access or use the Application.

1. Definitions

- **“Affiliate”** means Supastrip Inc. and any entity that it controls, is controlled by, or is under common control with.
- **“Authorized User”** means an individual employed or engaged by Supastrip or an Affiliate who has been granted credentials to the Application by an Administrator, and whose access has not been suspended or revoked.
- **“Administrator”** means an Authorized User designated by Supastrip with rights to create, modify, or revoke access, or to establish or revoke connections to Connected Systems.

- **“Connected System”** means any third-party or internal system from which the Application reads data, as listed in Section 7.
- **“Application Data”** means any data, report, dashboard, extract, export, screenshot, or other output made available through or derived from the Application.
- **“Workforce Data”** means Application Data relating to identified or identifiable employees or contractors, including compensation, hours, employment status, and labor cost attributable to an individual.

2. License Grant

Subject to continuous compliance with this Agreement, we grant each Authorized User a limited, non-exclusive, non-transferable, non-sublicensable, revocable right to access and use the Application solely for Supastrip’s internal business purposes and solely in the course of that individual’s employment or engagement with Supastrip or an Affiliate.

The Application is licensed, not sold. All rights not expressly granted in this Agreement are reserved. This license confers no ownership interest of any kind, is personal to the individual Authorized User, and terminates automatically upon the end of that individual’s employment or engagement.

2.1 Nature of the Application

Two characteristics of the Application are material to this Agreement:

- **Read-only.** The Application reads data from Connected Systems and presents it. It does not create, post, modify, or delete records in any Connected System. Corrections must be made in the relevant source system, not in the Application.
- **Internal-only.** There is no public-facing interface, customer portal, or self-service registration. Access exists only where an Administrator has provisioned it.

2.2 Modular access

Access is granted by module and by role. Provisioning of the Application does not grant access to every module. Access to modules containing Workforce Data is granted separately and only to Authorized Users with a documented business need, as set out in Section 6.

3. Credentials and User Obligations

Each Authorized User is responsible for all activity occurring under that user’s credentials, and shall:

- keep credentials, tokens, and authentication factors confidential and not share them with any other person, including other Authorized Users;
- use multi-factor authentication where required by Supastrip policy, which includes all access to modules containing Workforce Data;

- access the Application only from devices that meet Supastrip's applicable device-security and endpoint requirements;
- promptly notify Supastrip of any actual or suspected unauthorized access, credential compromise, or other security incident affecting the Application;
- promptly notify Supastrip if the Application displays data the Authorized User believes they should not be able to see; and
- cooperate with Supastrip in investigating and remediating any such incident.

4. Restrictions on Use

Authorized Users shall not, and shall not permit or assist any third party to:

- use the Application for any purpose other than Supastrip's authorized internal business purposes;
- copy, distribute, publish, sublicense, sell, lease, lend, or otherwise make the Application or Application Data available to any third party;
- export, download, screenshot, transmit, or store Application Data on any personal device, personal email account, personal cloud storage account, removable media, or other system that is not managed or approved by Supastrip;
- submit Application Data or credentials to any external service, including any artificial-intelligence or analytics service, that is permitted to retain, disclose, or use that data for its own purposes;
- reverse engineer, decompile, disassemble, or attempt to derive the source code, structure, or algorithms of the Application, which are the property of Zintra LLC, except and only to the extent that this restriction is expressly prohibited by applicable law;
- circumvent, disable, or attempt to defeat any authentication, access control, rate limit, logging, or other security or auditing feature of the Application or any Connected System;
- connect the Application to any account, company file, instance, or data source that Supastrip does not own or is not authorized to access;
- use automated means to scrape, harvest, or bulk-extract data from the Application other than through interfaces we expressly provide for that purpose;
- introduce any malicious code, or use the Application in any manner that could impair, overburden, or damage the Application or any Connected System;
- remove, obscure, or alter any proprietary, confidentiality, or attribution notice; or
- use the Application in violation of any applicable law, or of the terms of any Connected System, including Intuit's terms applicable to QuickBooks Online and our agreements with our ERP hosting provider and isolated.

A breach of this Section 4 may result in immediate suspension of access and may additionally constitute a breach of the individual's employment or engagement terms.

5. Confidentiality

Application Data is confidential and proprietary information of Supastrip and its Affiliates. It includes non-public financial results, margins, pricing, customer and vendor information, production performance, budgets and forecasts, workforce and compensation information, and other competitively sensitive material.

Authorized Users shall hold Application Data in strict confidence, use it solely for the purposes for which access was granted, disclose it only to other Authorized Users with a legitimate need to know, and take reasonable precautions to prevent unauthorized disclosure. These obligations are in addition to, and do not replace, any confidentiality, non-disclosure, or fiduciary obligations arising under an Authorized User's employment agreement, engagement terms, or applicable law, and survive termination of this Agreement and of the individual's employment or engagement.

6. Workforce Data

The Application processes employee-level workforce and payroll data sourced from isolved. Access to that data carries obligations beyond those applying to other Application Data.

6.1 Restricted access

Access to modules containing Workforce Data is granted only to Authorized Users in executive management, Finance, and Human Resources with a documented business need, and requires multi-factor authentication. Access is provisioned individually, is logged, and is reviewed periodically.

6.2 Permitted use

An Authorized User with access to Workforce Data may use it only for labor-cost, absorption, headcount, productivity, budgeting, close, control, and audit purposes. Such a user shall not:

- use Workforce Data for individual performance management, discipline, ranking, or any employment decision, except where that user is separately authorized to make such a decision and is acting through the proper Human Resources process;
- disclose any individual's compensation, hours, or employment status to any person, inside or outside Supastrip, who is not authorized to receive it — including to that individual's manager, unless the disclosure is made through Human Resources;
- discuss, reproduce, or circulate individual compensation information outside the authorized purposes above; or
- extract, combine, or re-identify Workforce Data in any manner intended to produce individual-level analysis outside those purposes.

6.3 Aggregation preferred

Where a reporting need can be met with aggregated or cost-center-level figures, Authorized Users shall use the aggregated view rather than individual records.

6.4 Relationship to HR policy

This Section supplements, and does not replace, Supastrip's human resources policies, employee privacy notices, and applicable employment law in each location. Where those requirements are stricter, they prevail.

7. Connected Systems and Third-Party Services

The Application reads data from the Connected Systems listed below, each of which Supastrip owns or is authorized to access. Use of each Connected System is governed by its own terms, in addition to this Agreement. We are not responsible for the availability, accuracy, performance, or continuity of any third-party service, and access to any Connected System may change, be interrupted, or be discontinued at any time, including by the third party.

Connected System	Role	Access mode
QuickBooks Online (Intuit Inc.)	Accounting and general ledger	OAuth 2.0, read-only scopes
SAP Business One (via our ERP hosting provider)	ERP — sales, purchasing, production, inventory, GL	Dedicated read-only service credentials
isolved	Payroll and human capital management	Dedicated read-only credentials, minimised fields
Power BI / Microsoft Fabric	Business intelligence datasets	Within Supastrip's own tenant
Production and machine systems	Machine and line telemetry	Supastrip network, read-only
Planning and budget workbooks	Budget, forecast, capacity plans	Internal files, read-only

7.1 Intuit and QuickBooks Online

- connections are established only through Intuit's OAuth authorization process and only by an Administrator of the relevant company file;
- the Application requests read-only accounting scopes and does not write to, modify, or delete any record in QuickBooks Online;
- Authorized Users must comply with Intuit's applicable terms of service and acceptable-use requirements in connection with any use of Intuit data; and

- Intuit Inc. is not a party to this Agreement, makes no warranty of any kind with respect to the Application, and has no liability or obligation whatsoever with respect to the Application or to any Authorized User. Intuit Inc. is an intended third-party beneficiary of this Section 7.1.

7.2 SAP Business One and our ERP hosting provider

The SAP Business One environment is operated on Supastrip's behalf by a third-party hosting provider under a written services agreement. The Application connects using dedicated read-only service credentials over an encrypted connection, subject to network access restrictions agreed with that provider. Authorized Users shall not attempt to use Application credentials to reach the ERP environment directly, shall not request or use credentials with write access for reporting purposes, and shall comply with any access conditions imposed by the hosting provider. SAP and the hosting provider are not parties to this Agreement and give no warranty in respect of the Application.

7.3 isolved

The Application connects to isolved using dedicated read-only credentials and retrieves only the minimised set of fields described in the Privacy Policy. All payroll and personnel changes are made in isolved directly, by Human Resources; the Application cannot and must not be used to effect them. isolved is not a party to this Agreement and gives no warranty in respect of the Application. Authorized Users shall comply with Supastrip's agreement with isolved and with Section 6 of this Agreement in respect of any data originating from it.

7.4 Business intelligence and machine telemetry

Business intelligence datasets are maintained within Supastrip's own Microsoft tenant and are subject to Microsoft's applicable terms. Machine telemetry is collected from production equipment on Supastrip's network. Where telemetry can be associated with an identifiable operator or shift, it is Workforce Data and Section 6 applies.

7.5 Privacy

Supastrip's handling of data accessed, processed, and stored through the Application is described in the Privacy Policy — Kerovento, which is incorporated into this Agreement by reference.

7.6 Zintra LLC, the platform provider

The Application is developed and maintained by Zintra LLC, which provides technical support for it. Supastrip licenses the Application from Zintra under a separate written agreement governed by the laws of the State of Florida. That agreement governs the relationship between the two companies; this Agreement governs the relationship between Supastrip and its Authorized Users.

Zintra acts as a processor in respect of data handled through the Application, on Supastrip's instructions and for no purpose of its own. Zintra personnel may access the environment where necessary to diagnose or resolve a technical issue; such access is granted by Supastrip, is limited to what the issue requires, is logged, and ends when the issue is closed. Zintra personnel with any such access are bound by written confidentiality obligations.

Zintra does not sell data processed by the Application, does not use it for advertising, and does not use it to train, fine-tune, or develop any generally available machine-learning or artificial-intelligence model, nor does it permit any third party to do so. Section 5.5 of the Privacy Policy describes this arrangement in full.

Zintra is not a party to this Agreement and gives no warranty to Authorized Users in respect of the Application. Zintra LLC is an intended third-party beneficiary of Sections 4 (Restrictions on Use), 10 (Intellectual Property), 11 (Disclaimer of Warranties), and 12 (Limitation of Liability).

8. Data Accuracy and Permitted Reliance

The Application presents information derived from Connected Systems. Its outputs are only as accurate, complete, and timely as the data in those systems, and may be affected by data-entry errors, posting timing, incomplete period-end close, incomplete payroll processing, extract scheduling, master-data inconsistencies, or connection interruptions.

Application Data is provided for internal management purposes only. It is **not** audited, is **not** a substitute for financial statements prepared in accordance with applicable accounting standards, is **not** a payroll record, and is **not** accounting, tax, legal, employment, or investment advice.

Application Data must not be issued externally — to lenders, investors, auditors, regulators, counterparties, or any other third party — without the prior approval of Supastrip's Chief Executive Officer or Financial Controller. Where a discrepancy exists between the Application and a Connected System, the Connected System is the system of record and prevails: isolved for payroll and personnel records, SAP Business One and QuickBooks Online for financial and transactional records.

9. Availability, Changes, and Support

The Application is provided on an as-available basis. We may modify, update, suspend, restrict, or discontinue the Application or any module, report, or connection at any time, with or without notice. No service level, uptime commitment, refresh frequency, or support response time is promised or implied. Where a change materially affects how Authorized Users work, we will endeavour to give reasonable advance notice.

10. Intellectual Property

The Application, including all software, source code, database structures, report designs, dashboards, documentation, and associated intellectual property rights, is and remains the property of Zintra LLC. Supastrip holds a licence to use it and grants access to Authorized Users under that licence; Supastrip claims no ownership in the Application itself. Application Data, and all reports and analyses derived from it, are and remain the property of Supastrip and its Affiliates. Zintra claims no ownership in Application Data. No rights are granted except as expressly set out in this Agreement.

10.1 Feedback

If an Authorized User provides suggestions, enhancement requests, or other feedback concerning the Application, Supastrip may use that feedback without restriction, obligation, or compensation.

11. Disclaimer of Warranties

THE APPLICATION AND ALL APPLICATION DATA ARE PROVIDED “AS IS” AND “AS AVAILABLE,” WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, ACCURACY, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE APPLICATION WILL BE UNINTERRUPTED, SECURE, OR ERROR-FREE, THAT DEFECTS WILL BE CORRECTED, OR THAT ANY REPORT IT PRODUCES IS FREE OF INACCURACIES. NEITHER ZINTRA LLC NOR ANY CONNECTED-SYSTEM PROVIDER, INCLUDING INTUIT INC., SAP, OUR ERP HOSTING PROVIDER, ISOLVED, OR MICROSOFT, MAKES ANY WARRANTY TO AUTHORIZED USERS WITH RESPECT TO THE APPLICATION.

Some jurisdictions do not allow the exclusion of certain warranties. In those jurisdictions, the exclusions above apply to the maximum extent permitted by applicable law.

12. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, SUPASTRIP AND ITS AFFILIATES, OFFICERS, DIRECTORS, EMPLOYEES, AND LICENSORS WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR FOR ANY LOSS OF PROFITS, REVENUE, DATA, GOODWILL, OR BUSINESS OPPORTUNITY, ARISING OUT OF OR RELATING TO THE APPLICATION OR THIS AGREEMENT, UNDER ANY THEORY OF LIABILITY, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, OUR TOTAL AGGREGATE LIABILITY ARISING OUT OF OR RELATING TO THE APPLICATION OR THIS AGREEMENT WILL NOT EXCEED ONE HUNDRED U.S. DOLLARS (US\$100).

Nothing in this Agreement excludes or limits liability that cannot be excluded or limited under applicable law, including liability for fraud or fraudulent misrepresentation. Nothing in this Agreement limits, waives, or otherwise affects any right an Authorized User may have under applicable employment or data-protection law.

13. Suspension and Termination

We may suspend or terminate access to the Application, in whole or in part, at any time and for any reason, including where we suspect a breach of this Agreement or a security risk. Access terminates

automatically upon the end of an Authorized User's employment or engagement with Supastrip or an Affiliate.

13.1 Effect of termination

Upon termination or suspension, all rights granted under this Agreement immediately end and the Authorized User must:

- cease all use of and attempts to access the Application;
- return to Supastrip, or permanently delete, all Application Data in that user's possession or control, including local copies, exports, screenshots, and printed material, and confirm that deletion on request; and
- continue to comply with Sections 5 (Confidentiality), 6 (Workforce Data), 10 (Intellectual Property), and 11 through 15, which survive termination.

14. Export Control and Sanctions

Authorized Users shall comply with all applicable export control, sanctions, and trade laws in connection with their use of the Application, and shall not access or use the Application from, or make Application Data available in, any jurisdiction where doing so would violate those laws.

15. Governing Law and Venue

This Agreement is governed by the laws of the Commonwealth of Virginia, United States, without regard to its conflict-of-laws provisions. The parties submit to the exclusive jurisdiction of the state and federal courts located in the Commonwealth of Virginia for any dispute arising out of or relating to this Agreement, and waive any objection to venue in those courts. Where an Authorized User is employed outside the United States, mandatory provisions of local employment and data-protection law continue to apply notwithstanding this Section. The separate agreement between Supastrip and Zintra LLC concerning the licensing of the Application is governed by the laws of the State of Florida; nothing in this Section affects that agreement, and nothing in that agreement affects an Authorized User's rights under this Agreement.

16. General

- **Entire agreement.** This Agreement, together with the Privacy Policy, constitutes the entire agreement regarding use of the Application and supersedes any prior understanding on that subject. It does not supersede any employment agreement, confidentiality agreement, or company policy, each of which continues in full force.
- **Amendments.** We may amend this Agreement at any time by publishing an updated version and updating the version number and effective date. Continued use of the Application after the effective date of an amendment constitutes acceptance.

- **Assignment.** An Authorized User may not assign or transfer this Agreement or any rights under it. We may assign this Agreement to an Affiliate or in connection with a merger, reorganization, or sale of assets.
- **Severability.** If any provision is held unenforceable, it will be modified to the minimum extent necessary to make it enforceable, and the remaining provisions will remain in full force.
- **No waiver.** Failure to enforce any provision is not a waiver of the right to enforce it later.
- **Notices.** Notices to Supastrip should be sent to the address in Section 17. Notices to Authorized Users may be given by email or by notice within the Application.
- **Interpretation.** Headings are for convenience only and do not affect interpretation. This Agreement is executed in English; any translation is provided for convenience only and the English version prevails.

17. Contact

Questions regarding this Agreement should be directed to:

Supastrip Inc.	
Postal address	1625D Ashton Park Drive, South Chesterfield, Virginia 23834, United States
Email	info@supa-strip.com

By accessing or using the Kerovento, the Authorized User acknowledges having read, understood, and agreed to this End-User License Agreement.

Version History

Version	Date	Summary of changes
1.0	August 1, 2026	Initial agreement.
2.0	August 1, 2026	Added definitions, credential and user obligations, expanded use restrictions, confidentiality, data accuracy and permitted reliance, availability, Intuit third-party beneficiary terms, liability cap, effect of termination, export control, venue, and general provisions.
3.0	August 1, 2026	Restructured Section 7 to cover all Connected Systems (SAP Business One and ERP hosting provider, isolated, Power BI, machine telemetry, planning workbooks) rather than QuickBooks alone; added Section 6 governing Workforce Data, including restricted access, permitted use, non-disclosure of individual compensation, and preference for aggregation; added modular access, source-of-record hierarchy, and local employment law carve-out.